



PRESS RELEASE

New appointment announcement

Paris, December 12, 2014

PCCI Group, a leading contact center & customer experience outsourcing provider in emerging markets is pleased to announce that Papa Amadou Ndoye, Deputy Director in charge of the Finance Division and Director of PCCI Cameroon, PCCI Bissau and PCCI Mauritania has been co-opted from December 5th as a new member of the group executive board.

This board which includes the President of the Group, the President of PCCI France, the Deputy CEO and the General Secretary has an interdisciplinary field of action. Indeed, they are in charge of overseeing, monitoring and supporting departments and other group entities and they express binding decisions.

It collectively deals with strategic, legal and financial issues.

About Papa Amadou NDOYE

Papa Amadou NDOYE, the new executive board's member, is graduated from ESP Dakar (Ecole Supérieure Polytechnique, formerly called ENSUT). He joined PCCI Group in 2007 where he successively held several executive positions such as Director of finance and then, Deputy Director in charge of the Finance Division in 2013. He currently combines this latest function with the position of Director of PCCI Cameroon, PCCI Bissau and PCCI Mauritania.

About PCCI

Leading contact center outsourcing provider in emerging markets, PCCI Group has quickly emerged as a key player delivering consistent and branded customer experience. Founded in September 2001, the Group now has several locations in Europe and Africa and employs over 2,500 of people.

More than a contact center, we bring tailored value added solutions to our customers in the management of their customer service with a range of capabilities through our sites located in Dakar (Senegal), Abidjan (Côte d'Ivoire), Douala (Cameroon), Ibadan (Nigeria), Nouakchott (Mauritania), Bissau (Guinea Bissau) and our offices in Paris (France) and London (UK).

PCCI Group delivers its services primarily in French and English and has multiple fortune 500 companies as clients including European, North American and African leaders in telecommunications, media, BFSI, energy, retail & tourism

PCCI Group is part of Teyliom Global Capital.

More information can be found at www.pcci-group.com

Media contact

press@pcci-group.com

